



# HF Namur : multi-institutionnal and multi-disciplinarity team

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FEANTSA

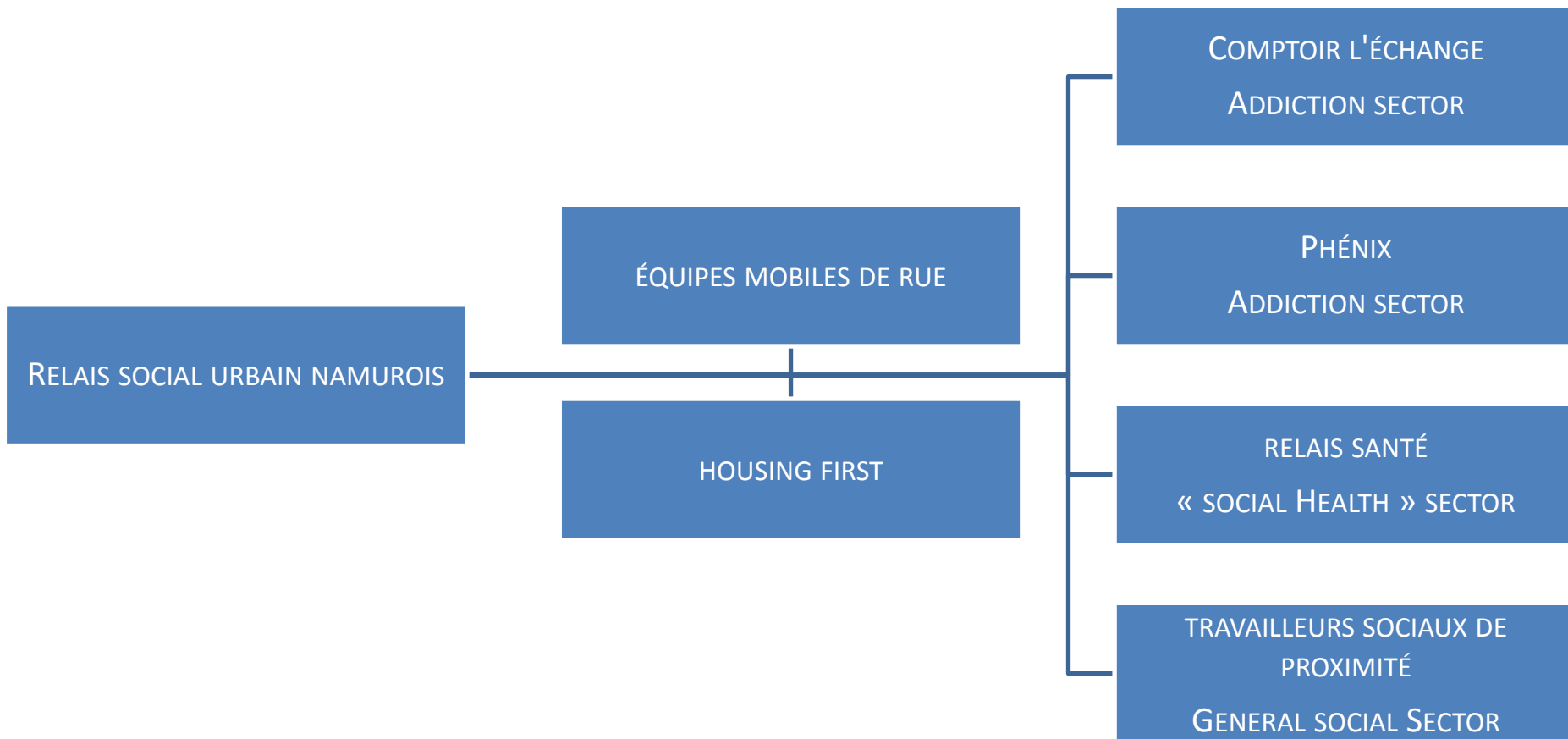
POD MAATSCHAPPELIJKE INTEGRATIE  
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# Relais social urbain namurois

- Network of public and private institutions from homelessness sector
- Multiples missions : coordination of actors, projects financing, research in housing/social exclusion and homelessness, political interpellations, formations and events
- Partnerships pulse for different social innovations on homeless, housing and social exclusion : EMR, 2R, HF...





# Establishment and developpement

- HF principles as basis/repository
- Bottom-up , not top-down => fieldwork determine the orientations
- Constant questionning (meeting hebdomadaires team, supervisions, immersions)
- Institutionnals committee for realize by the fieldwork
- Wide federation to the project allowing questionning practices



# TEAM (I)

- 2 social assistants(TSP / NES)
- 1 special educator (Phénix)
- 1 nurse (RESA)
- 1 psychologist (RSUN)
- 1 housing expert (RSUN)
- 1 coordinator(RSUN)



## TEAM (II)

- Work in pair
- Multi-tasks workers
- Alternating home visits
- Part time workers (all the workers worked in other institution with homelessness people)



# Functionning network

- Candidates are proposed by EMR
- Principal follow by HF team : wide coverage (social, financing, housing, substance, psychiatry...)
- But also accompaniment by the network



## Example :

- Shower / hygiene / health care before to visit housing (RESA)
- Intervention risk reduction in housing (NES)
- Request of housing subsidy (TSP)
- Therapeutic care programm (Phénix)





# Impacts positifs

- Regards croisés et approche transversale
- Multiplication des stratégies d'intervention face à une même problématique
- Couverture très large des besoins et domaines d'intervention
- Multiplication des relais et prise en charge partagées possibles
- Accessibilité renforcée des droits (pass ravik, accord garantie locative...)
- Modifications des pratiques/croyances du réseau de « l'urgence sociale » ?



# Ingredients of success

- The habit to work in network : know workers and actors by the sector, recognition of skills, partners participate to décision and project
- Believe in social innovation and HF = independence in the choice fort the journaly work
- Wide coverage for needs



# Challenge

- To conciliate the different jobs and missions: painfulness, philosophy, blurred border for beneficiary
- To broaden the network : social insertion and psychiatry
- To broaden the collective work with the network (administrative and financial situation before housing)
- To broaden the team



# Recommendations

- Also the other projects, it's easier to develop this with partnership than alone
- But HF principles as basis/repository : it's the base for the negotiations with partnership
- Be careful is the workers are engaged in two works (exhaustion, reconcile the different missions...)