



The Housing First Services

- Changing Lives
- Brighter Futures
- Bench Outreach
- CRI
- SHP
- St Mungo's Broadway
- Thames Reach
- Stonepillow

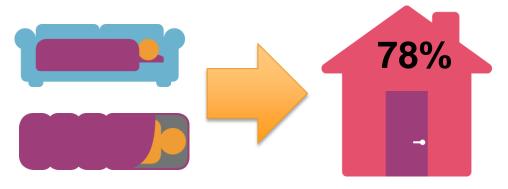


What were the housing outcomes?



Successful engagement with long-term and repeatedly homeless people, with **high rates of support needs**

People had history of sustained contact with services without homelessness being resolved



78% of people were housed.

5 services housed 74% of current users for 1+ year



What were the health outcomes?

Proportion of users reporting the following:



Bad or very bad physical health

one year prior to working with service



currently



Bad or very bad mental health

one year prior 52% to working with service



currently 18%



Drug and alcohol use

Outcomes uneven...



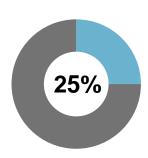
...but some evidence of reduction



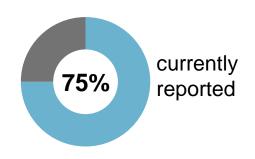
What were the social integration outcomes?



Daily, weekly or monthly contact with family

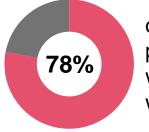


one year prior to working with service

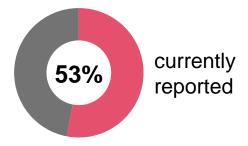




Involvement in anti-social behaviour



one year prior to working with service





...but again, positive effects were not uniform



The Key Findings (summary)

- Average client had been homeless for 14 years
- Improvements in mental and physical health
- Reductions in drug and alcohol use
- Evidence of re-establishing links with family
- Fall in anti-social behaviour
- Potential saving of £15000 per person per annum



What are the issues for England?

- An inconsistent definition and understanding of Housing First among providers and commissioners – there are local variations with some projects referring to floating support models as Housing First
- Lack of affordable and accessible social housing over reliance on the PRS which raises questions about tenancy sustainment, affordability and conditions for clients
- Rigid inflexible culture a culture shift is required by local authorities and registered providers of social housing to take referrals, implement the HF model and be flexible with their allocations policies
- Variation in effective partnership work dependent on locality there is inconsistent buy-in from adult social care, health, criminal justice and substance misuse agencies across local authority areas
- Lack of co-commissioning arrangements and short term funding heavy reliance on housing related support with most projects being funded between 1 to 3 years



Where next for Housing First?

Homeless Link wants to establish Housing First as an accessible option to all chronically homeless people with complex needs across England within the next 5 years. To achieve this Homeless Link plans to:

- Lead an alliance of cross-sector partners with the vision and confidence to make Housing First a reality for all who need it
- Challenge a service culture that places higher demands on people with the greatest needs and end the practice of making a home of one's own conditional on a standard of housing readiness that some people can never meet
- Build an evidence base in order to target Housing First resources at those whose need is greatest and for whom this approach will be transformational
- Engage local and national partners to deliver, review and replicate Housing First projects that are effective and sustainable



Bretherton, J. and Pleace, N. (2015) Housing First in England: An Evaluation of Nine Services York: University of York

What we do

Homeless Link is the national membership charity for organisations working directly with people who become homeless in England. We work to make services better and campaign for policy change that will help end homelessness.



Read the full report at:

www.homeless.org.uk

www.york.ac.uk/chp

www.changing-lives.org.uk

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