

SAFE AT HOME

**The vital role housing providers
can play in responding to
domestic abuse**

2018
FEANTSA
POLICY
CONFERENCE
FUTURE CHALLENGES
FOR THE HOMELESS
SECTOR IN EUROPE

Project Partners



Based in London – a second tier organisation with national reach, specialising in partnerships to end domestic abuse



Based in the Netherlands – innovative frontline work around domestic and sexual violence



Based in London – A housing provider leading on housing responses to domestic abuse



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LISTA OF

A Brussels-based umbrella organisation coordinating European work on homelessness

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Project Aim

- **Improve access to safety for survivors of domestic abuse**
- Activate and enhance the potential of Housing Providers to identify and respond to domestic abuse, thereby allowing them to tackle the root cause of a significant percentage of day-to-day tenancy issues such as vandalism, anti-social behavior complaints and rent arrears
- Strengthen partnerships between Housing Providers and specialist domestic abuse support services

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Project Components



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Key Project Elements

- **2 years:**
January 2017 – December 2018
- **25 Housing Providers:**
 - 15 in the Netherlands
 - 10 in the UK
 - 5 day-long domestic abuse training sessions to a minimum of 50 staff members within each
- **2 products:**
 - Training Kit
 - Tenant Awareness Toolkit

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Project Achievements

- **596** staff from 12 Housing Providers trained in the Netherlands
- **644** staff from 10 Housing Providers trained in the UK
- Housing Policy Think-Tank in the Netherlands
- Links to the Domestic Abuse Housing Alliance in the UK

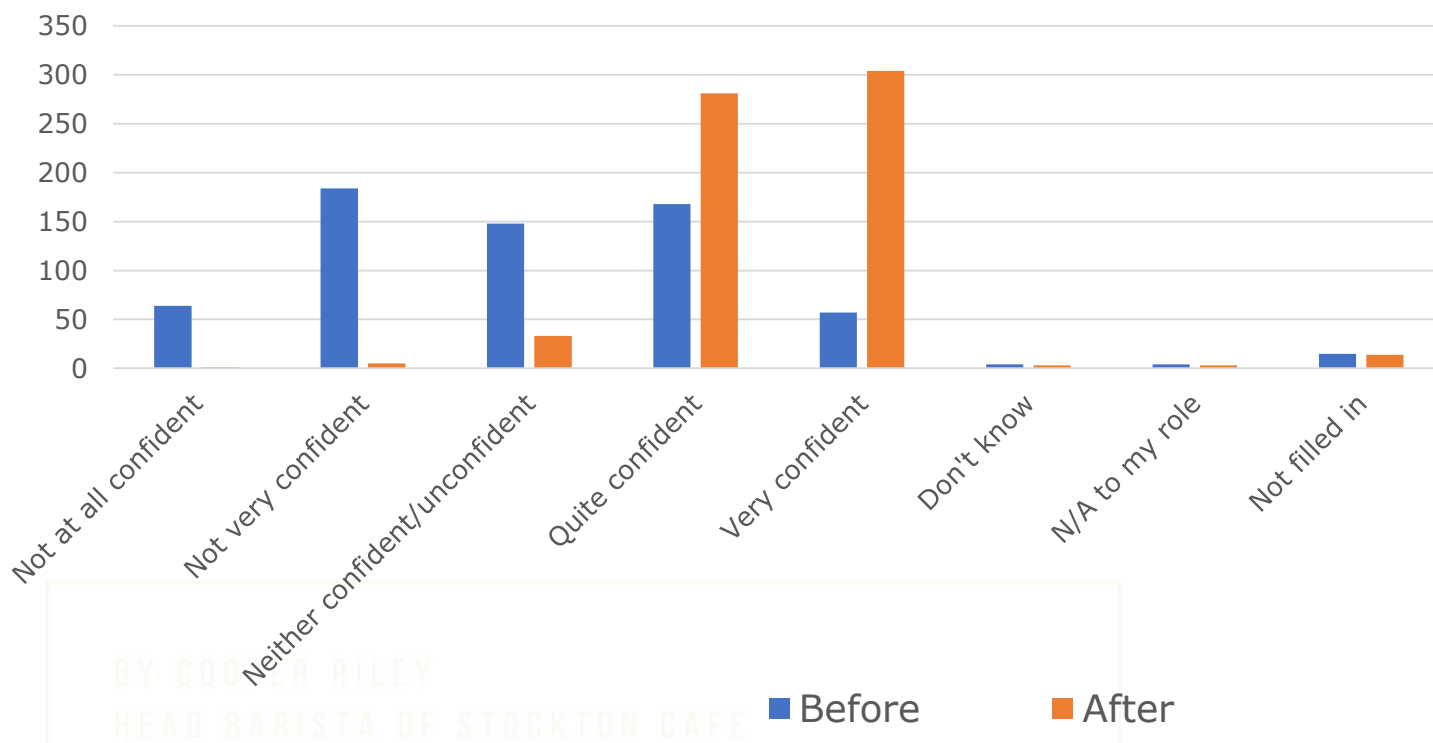
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Impact of training

Q5. Taking an Active Part in Responding Safely

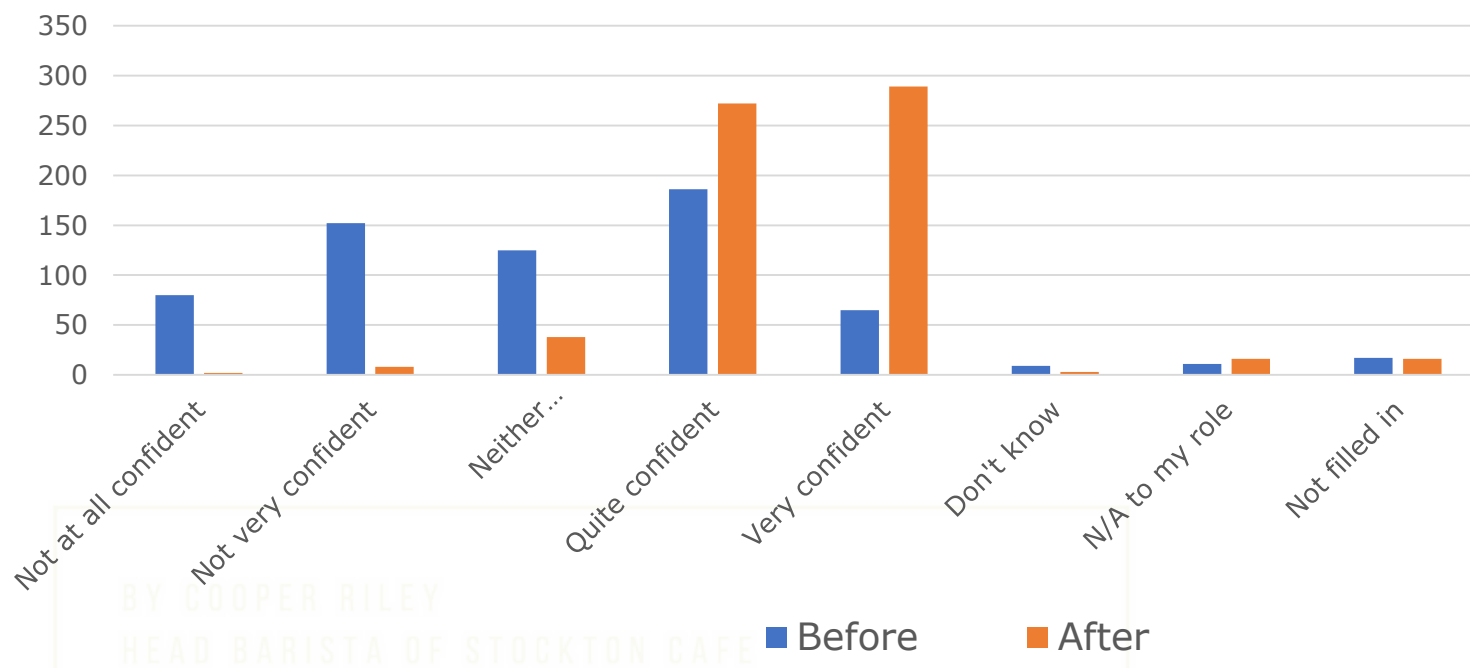


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Impact of training

Q7. Collaborating with External Services for Safe Outcomes



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Project Conclusion

- International Conference, The Hague
- Project evaluation & policy recommendations
- Release of project products (Training Kit and Tenant Awareness Toolkit) for use across the EU

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Learnings

- Increasing pressures on available housing resources limiting options for survivors
- Growing recognition of and appetite for early identification and interventions to prevent homelessness
- Possibilities for collaboration and joint-working – including on a European level

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