



## HELP Peer Review

Date: 12 & 13 December

Venue: Park Plaza Victoria London, 239 Vauxhall Bridge Road, London, SW1V 1EQ

Wednesday 12th of December 2018	
9.30-10.00	Registration & Coffee
10.00-10.15	Welcome: <ul style="list-style-type: none"><li>• Chair/Moderator of the Day – Outline objectives of the Peer Review</li><li>• Councillor Nickie Aiken, Leader of the Council, Westminster<ul style="list-style-type: none"><li>→ Official welcome</li><li>→ Overview of Westminster's Homelessness</li></ul></li></ul>
10.15-10.30	Introducing HELP: <ul style="list-style-type: none"><li>• Short video on the HELP project</li><li>• Serena Simon, Interim Project Manager – overview of the HELP project.<ul style="list-style-type: none"><li>→ What supports does HELP provide</li><li>→ What needs does HELP respond to</li><li>→ How does HELP fit into Westminster's approach to homelessness.</li></ul></li></ul>
10.30-11.15	Presentation of Peer Review Results – Part I: The findings of Professor Nicholas Pleace will be presented following a combination of desk research and interviews with staff and clients of the service. The following key issues will be discussed: <ul style="list-style-type: none"><li>• Best practices of using employment as a route out of homelessness &amp; towards social integration</li><li>• External, attitudinal and logistical issues cities to need be aware of</li><li>• How to work with people experiencing homelessness in a way that reflects their needs, respects their opinions and allows for a co-productive approach in delivering better economic integration</li></ul>

	<ul style="list-style-type: none"> <li>How can we effectively integrate education training and employment services into an integrated homelessness strategy.</li> </ul> <p><i>Speakers: Nicholas Pleace, Director and Professor of Social Policy, Centre for Housing Policy, York University, UK.</i></p>
11.15-11.45	Coffee Break
11.45-12.30	<p>Presentation of Peer Review Results – Part II:</p> <p>Professor Nicholas Pleace will present the remaining of the Peer Review Findings, which will be followed by a general discussion among participants.</p> <p><i>Speakers: Nicholas Pleace, Director and Professor of Social Policy, Centre for Housing Policy, York University, UK.</i></p>
12.30-13.00	Roundtable Discussion on the Peer Review Results
13.00-14.00	Lunch
14.00-15.00	<p>Breakout Session I – Using Employment as a route out of homelessness &amp; towards social integration</p> <p>Participants will have the opportunity to share their experiences and learn how cities across Europe have developed and delivered employment services to not only reduce homelessness but to also ensure social integration.</p>
15.00-16.00	<p>Breakout Session II - How to work with people experiencing homelessness in a way that reflects their needs, respects their opinions and allows for a co-productive approach in delivering better economic integration</p> <p>Often the voices of people with lived experiences of homelessness are not included in how services are designed, delivered or evaluated. This session will explore how cities have ensured people with experiences of homelessness are included in the process in a meaningful way that delivers better outcomes for the city, the service and the clients.</p>
16.00-16.30	Coffee Break
16.30-17.30	<p>Breakout Session III - How can we effectively integrate education training and employment services into an integrated homelessness strategy</p> <p>This session will take examples of how cities and services have integrated education, training and employment into their overall approach for combatting homelessness.</p>
17.30	Wrap Up to the Day.
19:30-21:30	Dinner at the Park Plaza Victoria London, hosted by Councilor David Harvey- Deputy Leader & Cabinet Member for Economic Development, Education and Community



Thursday, 13th of December 2018

9.45-10.00	
10.00 – 12.00	<p>Site Visit: Alfie's Roof-top Café</p> <p>Meeting Point: Alfie's Roof-top Café, 13-25 Church St, Marylebone, London NW8 8DT</p> <p>An opportunity for cities to visit one of the outreach café's HELP delivers in the community. Clients attend and are able to discuss individual concerns, hear presentations from organisations/employers</p> <p>The HELP cafe provides a relaxed, informal meeting opportunity for clients to come and hear about new vacancies/training and to network with each other, whilst enjoying refreshments.</p> <p>Partner agencies, service providers as well as potential employers have used this space to reach out more effectively to Westminster residents/HELP clients.</p>
12.00	Peer Review Finishes and participants leave London.