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OF THE WORLD منظمة أطباء العالم LÄKARE I VÄRLDEN MEDICI DEL MONDO ΓΙΑΤΡΟΙ ΤΟΥ ΚΟΣΜΟΥ DOKTERS VAN DE WERELD MÉDICOS DO MUNDO MÉDICOS  
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**Open Polyclinics  
An entry point to housing and social care for homeless  
persons**

**Anastasios Yfantis  
Operations Director  
Doctors of the World-Greece (MDM-EL)**

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# Doctors of the World

International human rights organization providing medical care to vulnerable people



**1980**

Founded in France

**1990 (4<sup>th</sup> National Delegation)**

Establishment of the delegation in Greece

**2023**

17 national delegations | >80 countries | >400 programs  
>500 volunteers in Greece

Argentina, Belgium, Canada, France, Germany, Greece, Japan, Luxembourg, Netherlands, Portugal, Spain, Sweden, Switzerland, Italy, Turkey, UK, USA



## Mission, Vision and Values

**The main mission of MDM-Greece is to provide health care services.**

However, activities extend beyond the scope of health care. The long-term goal of MDM-Greece is to ensure unhindered access to health care and to ensure that it is a basic unviolated human right.

**Change** towards social solidarity starts with a drop. A drop that will grow to become a whole ocean through collective work and inclusiveness.

**Leave No One Behind.** Contribute to the UN effort to eradicate poverty in all its forms, end discrimination and exclusion, and reduce the inequalities and vulnerabilities that leave people behind and undermine the potential of individuals and of humanity as a whole.



## Rights and Community Based Approach

BASED ON FUNDAMENTAL HUMAN RIGHTS

RESPECTING PEOPLE'S DIVERSITY INCLUDING GENDER, ETHNICITY AND AGE

SERVICES EASILY ACCESSIBLE AND AVAILABLE IN THE COMMUNITY

DO NO HARM

EVIDENCE BASED

*MdM perceives health through the broader prism of personal and social well-being. With this in mind, it also recognizes and intervenes on the basis of social determinants of health but also on issues relating to the concept of health as a human right for all. In its effort to achieve Universal Health Coverage, in line with WHO and the 2030 Agenda for Sustainable Development, MdM focusses on the support and the participation of the most underprivileged and marginalized: «As we embark on this journey, we pledge that no one will be left behind».*



# Free Primary Health Care, MHPSS and Dental Care

- Primary Health Care and Health Promotion
- Mental Health and Psychosocial Support
- Sexual and Reproductive Health
- Dental Services
- Vaccination
- Provision of emergency pharmaceutical treatment
- Support the registration and integration of chronic patients and persons with disabilities to NHS
- Support the access to emergency shelter and social benefits



# Working with Key Populations

- Homeless Individuals

- Undocumented Migrants

- Asylum Seekers and Refugees

-- Sex Workers

- People inject drugs

- Roma populations living in Greece



## Open Polyclinics

Doctors of the World - Greece Open Polyclinics have been operating for more than **25 years** based on the voluntary contribution of health professionals with the main objective of bridging Public Health with primary health care services as well as facilitating and linking vulnerable social groups that do not have the required access to the National Health System.

The Open Polyclinics of Doctors of the World- Greece operates in central and accessible locations in Athens and Thessaloniki.



**5.031**

BENEFICIARIES



**11.523**

VISITS



## The activities of the Social Dental Clinic of Doctors of the World- Greece include:

- Dental check-up, care and treatment of patients visiting the MdM-GR Dental Clinic in Athens
- Dental check-up and basic treatment of patients through the MdM-GR Mobile Unit
- Information campaigns on oral health, dental prevention and oral care.

The activities that were implemented were based on the specialized experience of MdM-GR through the dental clinic that has been operating within the Athens Open Polyclinic since 2014, as well as through the mobile dental unit.

Throughout the year, **910 unique persons received specialized dental care** and **2,031 visits** were made to the Social Dental Clinic for a total of **2,100 dental procedures**.

**SOCIAL  
DENTAL CLINIC**





# Outreach

## Harm Reduction

930 beneficiaries

2.156 interventions

71.400 safety kit distributed

## Health for All

11.971 Consultations

3.500 Beneficiaries

## Street-work

650 Beneficiaries

170 Interventions



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## Inter-cultural approach

The way of communication and interaction of people from different cultural backgrounds (origin - ethnicity, race, religious belief, gender identity - gender, sexual orientation and social backgrounds)



## Person-centred approach

The individual is responsible and can make decisions for himself or herself

Respect for any diversity and the needs of the individual –  
"It knows best"

Unconditional acceptance

Non-judgemental attitude



**The curious paradox is that when I accept myself just as I am, then I can change.**

***Carl Rogers***



## Community Based and Comprehensive Case Management

Case Management is more about the inclusion of the person served in a participatory process of support - rehabilitation instead of a simple, formal processing of the request.

### Basic Functions of the Case Management Cycle

Engagement

Assessment of Individual Needs

Design of a care/support intervention plan led by the beneficiary

Implementation of the intervention plan-

Monitoring the progress of the implementation of the plan-

Evaluation and completion of the intervention



REPORT

# OBSERVATORY REPORT ON HEALTH INEQUALITIES

HEALTHCARE INEQUALITIES IN TODAY'S EUROPE

## 78.2% 47.5% 3.1%

of the people examined reported that they did not have health coverage (3,981/12,767), and only 9.2% of non-EU/EEA migrants (799/8,696) and 10.3% of migrants from EU/EEA (178/1,730) reported full coverage.

of beneficiaries were living in precarious housing (7,127/14,993), while one in five or 18.9% had no shelter or were living in temporary accommodation (2,837/14,993). A higher proportion, 35.1% of EU/EEA migrants were living without accommodation (776/2,211), compared to 19.5 percent of non-EU/EEA migrants (1,901/9,737) or 19.6% of nationals (89/453).

of people visited MDM programmes were nationals (593/18,962)

Access the complete Report from the International Observatory: <https://mdmgreece.gr/ikthesi-diethnosa-paratirioo-2021>

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