



FEANTSA



# Sharing the Power – Working Together

## Participation as a tool to solve homelessness

European Conference  
Kulturcenter, Copenhagen, 23 October 2009

### Programme





FEANTSA

**Sharing the Power – Working Together**  
Participation as a tool to solve homelessness  
Copenhagen, 23 October 2009



**Thursday, 22 October 2009**

13:30 - 16:30      Project Visits  
18:30                Reception at City Hall

**European Conference, Friday, 23 October 2009**

Languages: English, Danish, French

9:00 – 9:30        Registration

9:30 – 9:45

**Welcome**

Chair: Jane Laustsen, projekt UDENFOR, Denmark  
Hannu Puttonen, President of FEANTSA  
Preben Brandt, Founder and chair of the board of projekt UDENFOR

9:45 – 10:00

**Homeless strategies in Denmark**

Peter Juul, Head of Division, Ministry of Interior and Social Affairs, Denmark

10:00 – 10:45

**Plenary**

Key note speech by Kaspar Villadsen, Copenhagen Business School, Denmark  
Panel discussion

10:45 – 11:15

Coffee break

11:15 – 12:45

**Workshop session 1**

1. Working with an individual in an empowering way
2. Participation within services
3. Political participation
4. Setting up a service user organisation
5. Promoting participation from the national level

12:45 – 14:00

Lunch break

14:00 – 15:30

**Workshop session 2**

6. Participation and housing
7. Participation and employment
8. Participation and health
9. Involving service users through the arts
10. Participation and awareness raising activities

15:30 – 16:00

Coffee break

16:00 – 16:45

**Plenary**

Feedback from service user panel

16:45 – 17:00

**Closing event and distribution of “goodbye” gifts**

19:45

Conference dinner in Kulturcenter with the participation of the prisoners choir of Vridsløselille

Cinema Room

Feedback Corner

Information Forum

**Saturday, 24 October**

9:30 – 12:00        Service User Meeting (Facilitated by SAND)

10:00 - 15:00       Informal meeting of the European civil servants forum on homelessness  
(On invitation by the Danish Ministry of Interior and Social Affairs and FEANTSA)



**Plenary Session 1: 10:00 – 10:45**

**Key note speech: Constructing ‘the homeless’: Discursive ordering practices in modern social work**, Kaspar Villadsen, Copenhagen Business School, Denmark

**Panel discussion: Why is it important to “share the power”?**

**Chair:** Preben Brandt, projekt UDENFOR, Denmark

- Anna Orbán, We exist, Hungary
- André Gachet, Fapil, France
- Biggy Hartung, Bundes Betroffenen Initiative, Germany
- Declan O’Connell, Focus Ireland, Ireland
- Mike Seal, Newman University, UK
- Per Ernstsen, SAND, Denmark
- Terry Murtagh, Groundswell, UK
- Wolfgang Jeckel, Bundes Betroffenen Initiative, Germany

**Workshop Session 1: 11:15 – 12:45**

**Workshop 1: Working with individuals in an empowering way (PLENARY room)**

This workshop is about the relationship between social workers and service users. How can social workers support service users in an empowering way? The workshop will address issues such as respecting people’s needs and aspirations, being aware of and addressing power issues and other aspects of the social worker-service user relationship.

**Chair:** Christian Stark, University of Linz, Austria

- Richard Lee Stevens, Copenhagen School of Social Work, Denmark
- Adam Cenian, MOPS Gdynia, Poland

**Workshop 2: Participation within homeless services (RED room)**

This workshop will deal with the participation of service users within homeless services. It will look at ways to represent service users in the organisation as well as examples of directly involving service users in the provision of services.

**Chair:** André Gachet, Fapil, France

- Stefano Galliani, Nuovo Albergo Popolare, Italy
- Ivan Christensen and Jesper Henriksen, SUS – Social Development Centre, Denmark

**Workshop 3: Political participation of homeless people (GREEN room)**

This workshop will look at promoting citizenship and political participation of service users. We will discuss ways of giving a political voice to people experiencing homelessness and integrating service users in policy making processes.

**Chair:** René Kneip, Caritas, Luxembourg

- Carl Eric Blach Overgaard, Health department, Municipality of Herning, Denmark
- Suzanne Huygens, Relais Social Charleroi (Network of social services), Belgium

**Workshop 4: Setting up a service user organisation (YELLOW room)**

This workshop will provide practical advice on how to set up a service user organisation. How to get started? Who to involve? Where to find funding? How to work together? How to address conflicts and challenges?

**Chair:** Ask Svejstrup, SAND, Denmark

- Biggy Hartung and Wolfgang Jeckel, Bundes Betroffenen Initiative, Germany
- Edo Paardekooper, Salvation Army, Netherlands



FEANTSA

## Sharing the Power – Working Together

Participation as a tool to solve homelessness  
Copenhagen, 23 October 2009



### Workshop 5: Promoting participation from the national level (WHITE room)

This workshop will look at ways organisations or institutions working at national level can promote participation of service users. It will deal with the role of umbrella organisations in improving participation in the different local services as well as ways to integrate the views of service users in the design and implementation of national homeless strategies.

Chair: John Evans, Scottish Council for Single Homeless, UK

- Danny Lescauwae, Steunpunt Algemeen Welzijnswerk, Belgium
- Hanne Ramsbøl, National Board of Social Services and Ole Kruuse, SAND, Denmark

### Workshop Session 2: 14:00 – 15:30

### Workshop 6: Participation and housing (PLENARY room)

This workshop explores the role of participation in housing services. How to make sure that housing services respect the rights and needs of people? What are innovative ways to involve service users in housing related services (shelters, hostels, supported housing)?

Chair: Karen Murphy, Irish Council for Social Housing, Ireland

- Finn Kenneth Hansen, CASA, Denmark
- Anna Lilje Flyverbom, Kuben Management, Denmark
- Marc Rakers, Anton den Brave and Wolfgang van den Berg, Jes, Netherlands

### Workshop 7: Participation and employment (GREEN room)

This workshop will explore the relationship between participation and engagement in employment. What is the role of employment for the empowerment of people? How to ensure an effective participation of service users in designing and managing employment initiatives?

Chair: Boróka Fehér, BMSZKI, Hungary

- Annette Lauritsen, Stubben, Denmark
- Beth Coyne and Ian Wybron, Grow project, Thames Reach, UK

### Workshop 8: Participation and health (YELLOW room)

This workshop will look at ways to involve service users in the provision of health services as well as innovative methods of working with people with health issues. It will specifically deal with the areas of addiction and mental health.

Chair: Robert Aldridge, Scottish Council for Single Homeless, UK

- Guillermo Bono, Association Rauxa, Spain
- Anna Kioerboe, projekt UDENFOR, Denmark

### Workshop 9: Involving service users through the arts (WHITE room)

This workshop will explore the relationship between the arts, participation and empowerment. How can participating in the arts support people in developing their skills and self-confidence? What is the role of art in helping people to express their views and concerns?

Chair: Sanna Lehtonen, No fixed abode, Finland

- Anna Orbán, Homeless Artists Association, Hungary
- Franck Thomas Staub, Billedspor, Denmark

### Workshop 10: Participation, awareness raising and the public image of homeless people (RED room)

This workshop will discuss examples of working together with service users to raise awareness about the living situations of people experiencing homelessness as well as possible ways to prevent and tackle homelessness.

Chair: Henrique Pinto, CAIS, Portugal

- Ann Dorthe Lunde and Steen Viggo Jensen, Projekt Gadeklog, Denmark
- Roughan McNamara, Focus Ireland, Ireland



FEANTSA

## Sharing the Power – Working Together

Participation as a tool to solve homelessness  
Copenhagen, 23 October 2009



### Plenary session 2 16:00 – 16:45

#### Panel discussion - Feedback from the conference

**Chair:** Danny Lescauwae, Steunpunt Algemeen Welzijnswerk, Belgium

- Anna Orbán, We exist, Hungary
- André Gachet, Fapil, France
- Biggy Hartung, Bundes Betroffenen Initiative, Germany
- Declan O'Connell, Focus Ireland, Ireland
- Mike Seal, Newman University, UK
- Per Ernstsen, SAND, Denmark
- Terry Murtagh, Groundswell, UK
- Wolfgang Jeckel, Bundes Betroffenen Initiative, Germany

### Cinema Room Programme 10:45 – 16:00 (BLUE room)

Presented by Rune Gausted and Carsten Bachmann

Parallel to the workshops, we will show videos and other national contributions of FEANTSA's members to this year's Annual Theme on Participation. The contributions highlight good practices around participation of people experiencing homelessness in the different countries. In addition, we will show a selection of documentaries on homelessness and participation. A detailed programme is available in your conference pack.

### Feedback Corner 10:30 – 17:00

Give us your opinion about participation, the conference and whatever you feel like sharing! The different contributions will be filmed and shown throughout the conference.

### Information Forum 9:30 – 17:00

Several organisations will present their work on homelessness and participation in the entrance hall.

### Good reasons to come a day earlier and stay longer ...

#### Project Visits, 22 October 2009, as of 13:30 – 17:00

Conference participants will have the opportunity to visit a wide range of interesting homeless and participation projects throughout Copenhagen. The visits will be organised in small groups. A detailed programme for the visits is available.

#### Service user meeting, 24 October 2009, 9:30 – 12:00

SAND, Homeless House, Copenhagen (only for service users, in English without interpretation)

The Danish service user organisation SAND invites all service users participating in the conference to take part in a service user meeting on the Saturday morning. The aim of the meeting is to create a space for service users to meet and discuss with other service users from Denmark and other European countries. Other participants are only allowed for interpretation purposes.

The main discussion points of this meeting will be summarised and disseminated both within FEANTSA and outside after the conference.

#### Informal Meeting of the European Civil Servants Forum on Homelessness

##### 24 October, 10:00 – 15:00

National Board of Social Services, Copenhagen (only for national and regional civil servants, in English without interpretation)

The Danish Ministry for Interior and Social Affairs in co-operation with FEANTSA invites national and regional civil servants responsible for homelessness and related policy areas to this informal exchange on effective homeless strategies in Europe.

**This conference is financially supported by the European Commission under the PROGRESS programme, the Danish Ministry of Interior and Social Affairs, the Municipality of Copenhagen and Realdania.**