Impuls - Netherlands Research Center for Social Care



Strengths work

Recovery and inclusion of disadvantaged citizens

Judith Wolf | 9 June 2016

Driven by knowledge, moved by people

Radboudumc

'Yes, you come to a point where you don't belong to anything. You don't belong to the group anymore, but you don't belong to the normal people either.'

Radboudumc

Housing First: principles (Sam Tsemberis, 2010)

Housing

- 1. Housing as a basic human right
- 2. No assessment of housing readiness
- 3. Scattered-site housing: independent apartments
- 4. Separation of housing and services

Floating support

- 1. Respect, warmth & compassion for all clients
- Consumer choice and self-determination
- 3. Recovery orientation; support clients in their process of recovery
- 4. A Commitment of working with clients for as long as they need
- Harm reduction

Recovery orientation Housing First in the Netherlands (N=13) (Wewerinke et al., 2014)

- All Housing First programmes support clients in their process of recovery
- Wide array of definitions of recovery with different focus

Improvement of someone's personal feeling of being there

Being as active a part of society as the client chooses

Being able to accept limitations

Being stable in at least four life domains; a certain extent of control with regard to finances, housing, daily activities and care.

Recovery

The ability to self-regulate and self-manage in the light of emotional, physical, social and material challenges in life

Reinforcers of participation and self-direction

Society

Job coaching Doing activities

work

History of stable housing

Housing

Housing benefit

income

free of debts quality of housing |

neighbourhood
Free of social stresses

in living environment
No problems with neighbours

Perceived positive
Absence of conflicts relationships

restored family

contact

People are depending on another person

social support

peer support

Formal relations

Socio economic conditions

Access to resources & rights

Quality of daily life

Social embeddedness
Self regulation

Informal relations

treatment fidelity
Continuity of care

case management
Made to measure care
quick response

Medical & social services

Positive identities

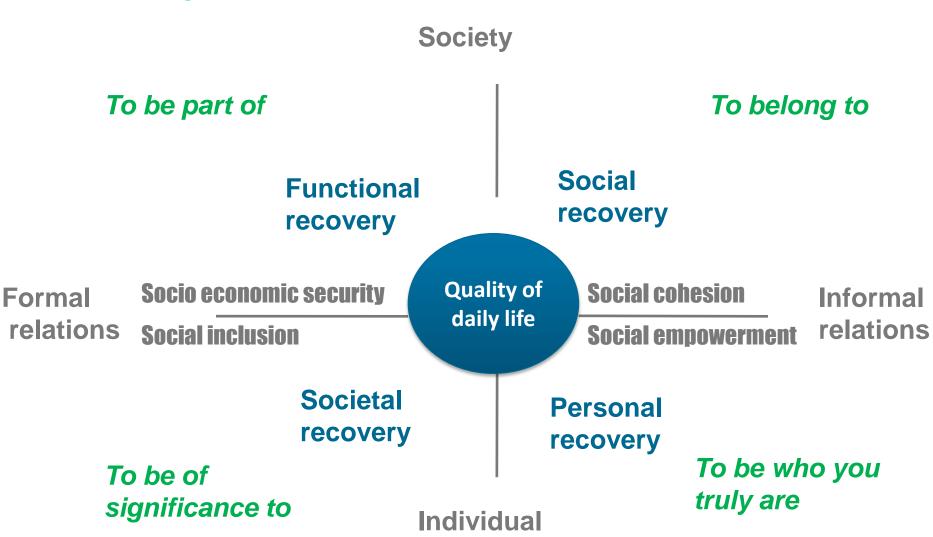
Ability to adapt

Self esteem

Physical & mental health

Individual

Supporting different types of recovery (Wolf, 2016)



Functional recovery

- Strengthening of competencies and the fullfillment of societal roles so that the person is able to independently secure the basis necessaties of his existence
- Re-appraisal of personal efficacy by self-assesment of behavior & daily routines



 Change the way people interprete situations & how the explanation affects their emotions (locus of control)

Social recovery

- Change of relationships within system and wider community
- Restoration of the damage done in relationships
- Explore, use and support resources in environment
- Different frames of reference: explore, discuss and allign various ways to explain the situation and to achieve goals



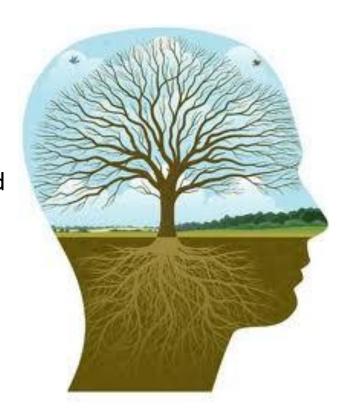
Societal recovery

- To become a valued member of society
- Access to social rights and resources & access to enabling environments
- Recognition and fighting exclusion mechanisms in societal institutions, like labor market, social housing
- Cut back unnecessary rules & regulations, increase responsiveness



Personal recovery

- To become aware of your self and your existence and the values that matter to you and give direction to your life
- Regulate your emotions, cognitions, behavior and motivation and adapt to challenges in order to be able to reach the goals you consider important
- Self-compassion: non-judgmental recognition, assessment and acceptance of negative emotions
- Support and reinforce positive identities
- Fight self-stima and stereotyping



Strengths based support trajectory

Strengths based support trajectory

Focus determination

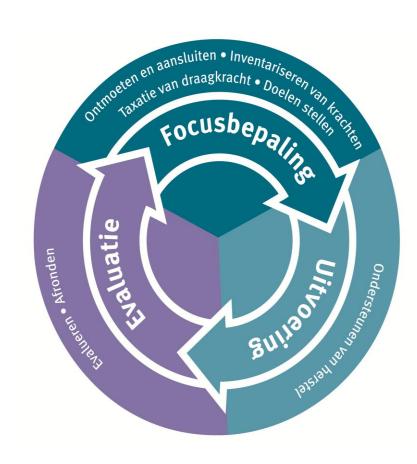
- Building a trusting relationship
- Strengths assessment
- Evaluation of self-regulation
- Setting goals en making action plans

Supporting the recovery process

- Supporting different types of recovery

Evaluation and completion

- Evaluation
- Wrapping up



Strengths assessment | searching for empowerment

Mindset: focus on capacities, talents, skills, resources and aspirations of people (and their environment) today, future and past

•	Personal	capacities	(Iam))
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- Talents and skills (I can)
- Strenghts in environment (I have)
- Interests and aspirations (I want)
- Knowledge (I know)

Result: Document in the clients' own words, signed by the client and provided with priorities.

Leads to: long-term recovery-goals and short term steps and actions

Action plan

From long-term recovery-goals to feasible short term actions

Action

Responsibility

Target date

Goal realised

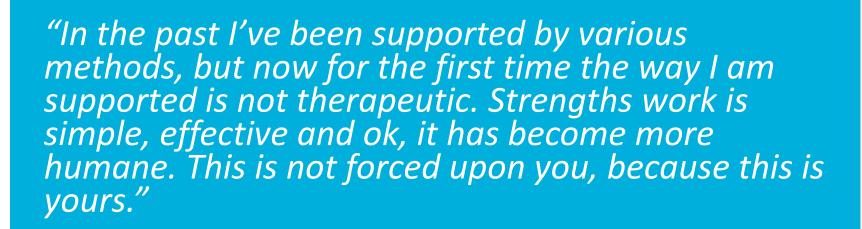
(What?)

(Who?)

(When ready?)

(When realised?)

Consensus about work-agenda



Successful ingredients | Basic values in Strengths work

(see Rapp & Goscha, 2012)

- Clients are able to recover and to re-gain control over their lives
- Focus is on sources of strength in clients and their environment
- Community settings are maximised, institutional settings minimised
- The working relationship is essential: Recovery starts with trust
- Clients lead the recovery process. Their ability to recover is already there
- The community is a crucial source of support and resources for clients

Certification of Strengths work

Textbook for

University

for applied

sciences.

Supporting Strengths work

- Strengths-work manual (publisher Coutinho)
- Worksheets & tools
- Training for various target groups
- Group supervision
- Coaching on the job
- Model fidelity

Conditions for successful implementation in teams & organizations

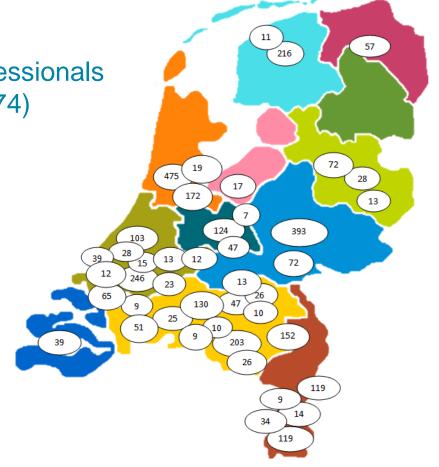
Krachtwerk



Implementation of Strengths work

Certification of professionals 2010-2014 (N = 3374)

Total of certificates February 2016: N=3913



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