



# Experts by Experience in Poverty and social Exclusion In the Belgian Federal Public Services

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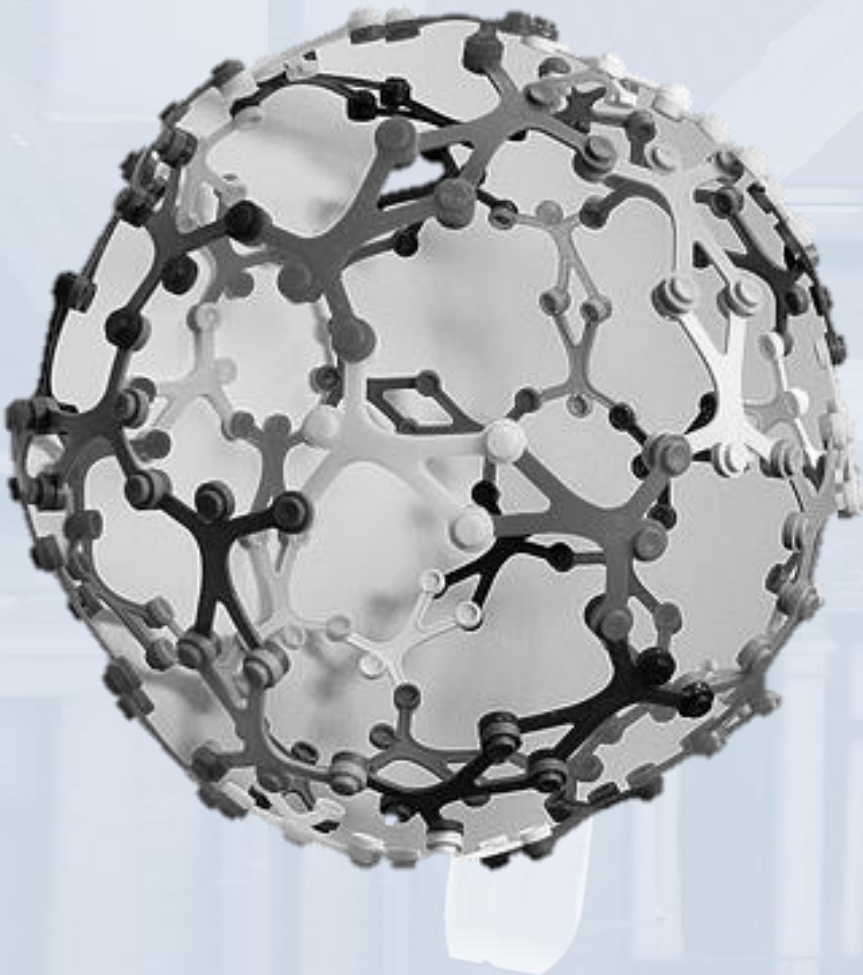




# An ambitious goal

We aim to guarantee a dignified existence to all persons who do not qualify for social security and who live in poverty

The Federal Public Service for Social Integration



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# A new methodology

**Integrate the concrete experience of poverty to reduce the gap between the administration and the poorest citizens.**



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# The missing link theory

**Due to their experiences in life,  
poor people have a different way of  
facing things compared to people  
working in assistance and services.**





## A big difference

**This difference gives rise to multiple misunderstandings and communication problems.**



# A key role

« The Expert by Experience is the hyphen between the parties. »

Samira (EbE)

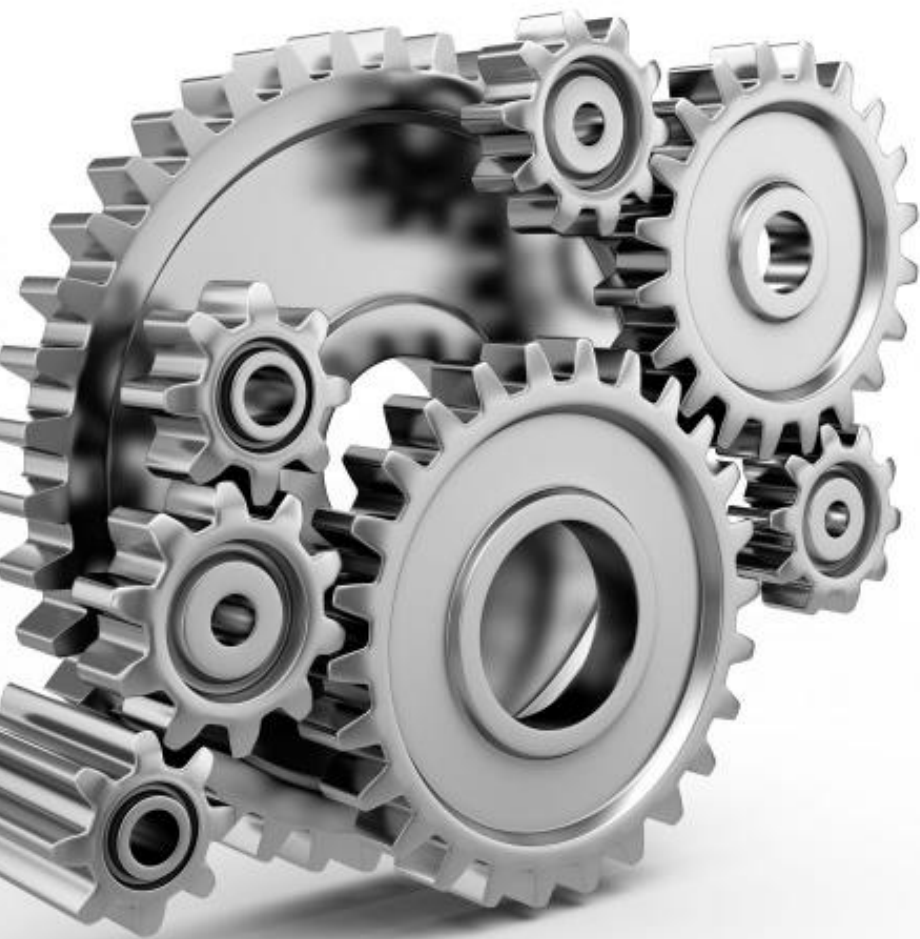


# Final objective

**Improve the accessibility of public services**

**and**

**contribute to the effectiveness of fundamental social rights for all**



## How it works?

collaboration between:

- Expert by experience
- partner organization
- coordination team



# Our partners

