



FEANTSA Conference 2018

Draft Programme

Thursday 14th June 2018

9.00-13.00 – FEANTSA General Assembly (Venue: Holiday Inn, City West, Berlin)

All FEANTSA members are invited to participate in FEANTSA's General Assembly to review the activities of the past year and to discuss key actions for the coming years.

14.00-17.00 – Pre-Conference Programme

The Pre-Conference Programme is made up of Site Visits and Working Spaces which conference delegates can participate in the day before the conference.

Site Visits:

The local site visits to services in Berlin offer conference delegates the opportunity to visit services for people who are homeless. Please note all site visits will be conducted in English. The following is a list you register for during registrations:

1. *Betrieb Berlin Südwest Krisenhaus Schöneberg*

This service provides emergency housing for men and women who are threatened with the loss of their housing, who can no longer live in their home or are homeless and in an acute crisis. The service further provides social and educational supports and offers accommodation in single or double rooms. Around the clock supports are available to the residents.

2. *EAF – Erstaufnahmeheim Forckenbeck*

The primary goal of this facility is the elimination of chronic homelessness. For this purpose, it provides single and shared rooms for single people and families. In addition, there is also a socio-pedagogical advice service which provides supports based on an individual needs assessment and their profile.

3. *CumFide - Wohnverbund – Eingliederungshilfe*

The facility "CumFide" provides therapeutically assisted living for people with mental illness. The target group of the service are people experiencing homelessness with alcohol addiction



and resulting mental illness. The service provides integrated care and services to support residents in living an independent and self-determined life.

4. *Zentrale Beratungsstelle für Menschen in Wohnungsnot*

The Central Counselling Centre for People with Housing Shortage (Zentrale Beratungsstelle für Menschen in Wohnungsnot Berlin) offers advice and further assistance for people with no housing and people who are at risk of losing their housing. The Counselling Centre offers advice and support in navigating the help system in Berlin. The service offers advice five days a week and advocates with clients and accompanies people on appointments. The Centre also provides clients with over 1800 postal addresses which allows them to overcome administrative obstacles when dealing with official state agencies.

5. *Evas Obdach*

At "Evas Obdach" (Eva's shelter) and "Evas Haltestelle" (Eva's stop) interested people can learn about two cooperating institutions of the Social Service of Catholic Women. Evas Obdach is a women-only emergency accommodation that offers social advice services. It is located at the Catholic Church of St. Hedwig. The service provides a safe place to rest, a place to talk and professional support for women who are homeless or in danger of losing their home. Postal addresses can also be set up here. The offer is free, unbureaucratic & anonymous!

6. *Haus Grabbeallee*

The transition house "Haus Grabbeallee" offers social and education supports for up to 24 homeless men in single rooms. During their stay, service users develop and work towards their individual goals to improve their living situation. Residents are supported with advice and assistance in addressing the underlining causes of their homelessness. These could be addictions, debts or mental health problems. Independent living is supported supplemented by additional efforts to promote social interaction.

7. *mob e. V. (in Zukunft vermutl. : Straßenfeger e. V.)*

mob e.V. offers sheltered living and different social supports for people experiencing homelessness and poverty in Berlin. Services are open 24 hours a day, 365 days a year. The association is an advocate for the poor, the homeless and the marginalized and helps those groups to enforce their rights. Through participation work, mob e. V. tries to encourage homeless people to articulate their problematic situations. Interested visitors can learn about a range of projects of mob e.V including: - the emergency shelter, the day stay "KaffeeBankrott" as well as the street paper "straßenfeger" and the social second-hand store "Trödelpoint".



8. *Gangway e.V.*

Gangway is a street work project for young adolescents and adults at different hot spots across Berlin. Around 75 social workers work in 23 teams, who meet clients who are rough sleeping in places such as public squares and streets. Our goal is to empower people to become independent. The range of services and supports offered by Gangway e.V. include advocacy support and service navigation with local authorities, employment supports and mediating conflicts between young people and their parents or other relatives to prevent homelessness. Gangway e.V. was founded in 1990. It is supported by the Senate of Berlin, by local administrations and supported by private donations.

9. *Seeling Treff*

Seeling Treff is a day centre in Berlin-Charlottenburg for both people experiencing homelessness and people living in poverty. The service is open six days a week from Monday to Saturday. Seeling Treff offers counselling, advice and supports to support people exit homelessness in addition to basic and emergency services including, i) breakfast and lunch, ii) clothing, iii) washing facilities, iv) showers and hygiene services, iv) locker and storage space and v) postal address. Additionally on Fridays the *Frostschutzengel* service offers counselling for European citizens in their respective languages. While on Mondays healthcare is provided by doctors and nurses from Caritas Ärztemobil, a bus customized and equipped for mobile medical treatment.

10. *Ambulanz der Berliner Stadtmission*

Homelessness and poor physical health are closely linked. The Berlin City Mission offers a low-threshold, free and anonymous access to medical care for people experiencing homelessness. Realising that the needs of homeless people differ this flexible service includes i) daily medical care in the *Lehrter Straße* emergency shelter, ii) regular, free anonymous consultations for all people without access to standard medical care iii) street ambulance and mobile medical care service including a driver, a doctor and a translator and iv) a year round care room for homeless people who cannot live on the street due to acute health problems and who cannot be cared for in regular hospital services.

11. *Wohnungslosentreffpunkt Unter Druck e.V.*

Unter Druck -Kultur von der Straße e.V. was founded in 1992 and began as a theatre project by Jan Markowsky who was at the time homeless. It is a Berlin-based association for the homeless, the socially excluded and marginalised. Unter Druck has a non-hierarchical structure and the



running of daily activities are decided at weekly meetings attended by a mixture of clients, volunteers and staff. The services create a space for people who are homeless during the day, protected from discrimination and harsh weather and to provide them with a routine and structure and activities, while the night shelters are closed. The association has two locations in Berlin. The Unter Druck café, a meeting place for homeless and social marginalised people at Oudenarder Str. 26 in the Wedding area, and the Czentrifuga atelier complex at Markgrafendamm 24 in Friedrichshain.

12. ALBATROS - Projekt "Wohnen Pankow - psychosoziale Unterstützung"

In Berlin, social structures are juristically differentiated between people who are homeless and have social problems and people who are mentally handicapped. Often, however, people fall between these legal gaps. The project Wohnen Pankow of ALBATROS combines the approaches from both sites and wants to help people who are usually not reached by the help system structure with innovative approaches.

Background on Working Spaces:

What are they:	Working spaces are hosted by organizations wishing to tap into the expertise of the FEANTSA network.
Working Spaces v Workshops:	Workshops allow for broad discussions on policies & practices around thematic issues within the homeless sector, allow delegates to learn about recent trends and innovations. Working Spaces however aim to have a specific and practical follow-up after the conference, led by the session host such as an EU Project or shape the policy direction of an organization.
Why participate:	Meet and network with delegates that share similar interests to you Engage in debates on specific policy outcomes Help shape the work or outlook of the organization hosting the session Learn about other European approaches to homelessness

Working Spaces:

Protecting the Rights of Destitute Mobile EU Citizens (PRODEC)

PRODEC is a project that focuses on rights of destitute mobile EU citizens in three Member States: Belgium, Germany, United Kingdom. The project leader is FEANTSA and the partners are Eurodiaconia



at EU level, AMA in Belgium, GEBEWO in Germany and St. Mungo's in the United Kingdom. The project assesses how national legislation has an impact on access to social benefits and on the right to reside for destitute mobile EU citizens and whether it is in line with the EU acquis. The Working Space will provide the opportunity to learn more about the outcomes achieved in the first twelve months, particularly with regard to the complaint filed against the UK, the national legal fitness checks and the materials that homeless services have been developing in order to raise awareness about rights of destitute mobile EU citizens.

Westminster HELP:

The Westminster Housing and Employment Learning Project (HELP) has developed a one-stop-shop service which integrates services related to housing, employment and health support to deliver holistic and person-centered approaches to vulnerable households through the use of a personal case handler, or case manager. This Working Space will present some of the findings of the project's first year in operation and key learning about the successes and challenges of bringing integrated services together.

FEANTSA Youth:

FEANTSA Youth is a network of professionals committed to ending youth homelessness in Europe. This Working Space is geared towards conference delegates with an interest in youth homelessness. The session will include i) a snapshot on youth homeless developments from participants, ii) a review of a European definition for youth homelessness and iii) a discussion on the preliminary findings of a EUROFOUND survey on disadvantaged youth's access to homeless and housing services.

EU Urban Poverty Partnership – Urban Agenda:

The European Urban Agenda brings together policy makers from the local, regional, national and European level to drive the European Union's urban policies in the years ahead. The Urban Agenda has established a partnership committed to developing policies related to urban poverty, led by Belgium and France. Homelessness, is among one of four priority areas for the partnership, along with Child Poverty, Disadvantaged Areas and Roma Inclusion. The work on homelessness has been led by FEANTSA. This Working Space is an opportunity to learn about the actions proposed by the Partnership and how you can promote them in your local context.



Housing First Europe Hub:

This Working Space is open to all participants who are interested in learning about the Housing First Europe Hub's activities. This meeting will be particularly useful for organisations active in national Housing First networks, and those who are considering adopting Housing First in their communities. Topics to be discussed include methods to share information and practice; strategies to overcome obstacles in implementing Housing First, and planning for useful European tools to promote and deliver Housing First. If you are interested in learning more about the Housing First Europe Hub you can check out their website - www.housingfirsteurope.eu

Street Cycles Scotland.

Simon Community Scotland's Street Cycles is a brand new outreach service, which was launched to practically respond to an increase in rough sleeping to the south and west of the city of Glasgow, areas which on foot would be too far out of the city centre to access effectively by our existing team. This service is the first street outreach by bicycle in the UK and our tourer-style bikes carry all of the essential support items required to meet the needs of people who are sleeping rough on the streets. The other remarkable part of this service is that it is staffed by volunteers who have been carefully trained to provide this type of support. The service is already having a fantastic impact in Glasgow and we look forward to its further development and promotion in the coming months. The service was funded by Glasgow's Rangers Charity Foundation.

20.00 - Conference Dinner – Holiday Inn – City West, Berlin – Due to capacity please make sure to register for the dinner.



Draft Conference Program

Friday 15th June 2018

Future Challenges for the Homeless Sector in Europe

8.00-8.45 – Registration

9.00 – 9.20 – Welcome and Introductions

- Ian Tilling, President of FEANTSA.
- Werena Rosenke, Chief Executive Officer, BAGW, Germany
- Alexander Fischer, State Secretary for Work and Social Affairs, City of Berlin

9.10 – 9.30 Keynote Address – Getting to 2030:

Prof. Eoin O’Sullivan, Trinity College Dublin

Homelessness is rising across the EU. Both the UN and EU are calling for poverty and homelessness to be ended by 2030. But what are the latest trends and statistics telling us about the road ahead? Are we investing in the right policies? Can we end homelessness by 2030? What will the homeless sector look like?

9.30 – 10.30 – Panel Discussion:

2030 is fast becoming the next major milestone in international efforts to combat extreme poverty. As signatories to the United Nations Sustainable Development Goals, each European government has committed itself to end poverty by 2030. Our expert panel will take stock of what we have learned to date and what needs to shift to end homelessness by 2030.

Panel Discussion – 2030: The Next Milestone

Chairs: Freek Spinnewijn, Director, FEANTSA and Raquel Cortés Herrera, Deputy Head of Unit Directorate-General Employment, Social Affairs and Inclusion, European Commission

1. Patrick Develtere, Principal Advisor, European Social Policy, European Political Strategy Centre (EPSC)
2. Leilani Farha, UN Special Rapporteur on the Right to Housing
3. Laia Ortiz, Deputy Mayor of Barcelona for Social Rights, Barcelona, Spain.



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4. Barbara Eschen, Chair of Diakonischen Werkes Berlin-Brandenburg-schlesische Oberlausitz e. V. and Speaker of the National Poverty Conference

Closing remarks: Freek Spinnewijn

10.30 – 11.00 – Coffee Break

11.00 – 12.30 – Workshop Stream I

See Workshop List (Annex I)

12.30– 13.30 – Lunch

13.30 – 15.00 – Workshop Stream II

See Workshop List (Annex I)

15.00 – 15.30 – Coffee Break

15.30 – 17.00 – Workshop Stream III

See Workshop List (Annex I)

20.00 – FEANTSA Turns 30 Dinner, Kubium – Das Schauhaus, Neue Teupe, Teupitzer Str. 39, 12059 Berlin

In 2019 FEANTSA will be 30 years old. Join us at the Kubium, or the Glass House, for a dinner where we will kick-off our 30th year with a look back on the history of FEANTSA and look forward to what the future holds for FEANTSA, our members and our network. Due to capacity please make sure to register.



Annex I – List of Workshops:

Please note all workshops are available in English and German, with a selection of workshops available in French, as detailed below.

Workshop Stream I

1. Identifying and Responding to Violence Against Women

Women who experience homelessness are statistically more likely to have experienced violence. As service providers, do you have a duty of care in preventing violence against women? Can you identify patterns and instances of violence? Should you intervene? If so, how can this be done effectively? This Workshop provides concrete examples of how service providers should care for the needs of women with experiences of violence.

- a. **Chair:** Ruth Kasper, Project Officer, FEANTSA
- b. **Speaker 1:** Yvonne Matser-van 't Oever, Coordinator Safe at Home project, Netherlands & Thien Nguyen Phan, Standing Together Against Domestic Violence (STADV), London, UK.
- c. **Speaker 2:** Saija Turunen & Leena Lehtonen, Y-Foundation, Finland

2. Tiny Homes: A Step Forwards or Backwards in Solving Homelessness?

In recent years the use of Tiny Homes has been seen as an innovative solution to combatting homelessness. This Workshop explores the use of tiny homes and whether they are an adequate policy response. The Workshop will present the experience of developing a tiny home village to provide support, services and social integration to people experiencing homelessness and will share the concerns of the North American experience of tiny homes from Seattle.

- a. **Chair:** Clotilde Clark-Foulquier, FEANTSA, Europe
- b. **Speaker I:** Emmy Klooster, Stichting De Binnenvest, Netherlands
- c. **Speaker II:** Barbara Poppe, Barbara Poppe and Associates, US.

3. Should We Change the Way We Communicate about Homelessness?

Should the homeless sector do more to challenge public attitudes about homelessness? Are we communicating the solutions to homelessness effectively enough? Do we do enough to expel stereotypes about homelessness and its causes? This Workshop looks at examples from the



FEANTSA network where FEANTSA members explain their approach to communicating about homelessness.

- a. **Chair:** Emma Nolan, Communications Officer, FEANTSA
- b. **Speaker I:** Francesca Albanese, Crisis, UK
- c. **Speaker II:** Mike Allen, Focus Ireland, Ireland

4. **Discharging and Preventing Homelessness**

Homelessness can be prevented. It often occurs following discharge from institutional care without adequate supports. This Workshop provides practical examples of how young people can be supported out of state care and strategies on how to ensure that those finishing a prison sentence are not being discharged into homelessness.

- a. **Chair:** Werena Rosenke, Chief Executive Officer, BAGW, Germany.
- b. **Speaker I:** Heidi Lind, Criminal Sanctions Agency, Finland
- c. **Speaker II:** Lisa O'Brien, FEANTSA Youth Network

5. **Training and Employment: Insights into effect practices for people experiencing homelessness?**

Available in FR

Employment is a key ingredient for sustainable solutions to exit homelessness. The Workshop presents two programmes providing educational and employment training opportunities to people who are homeless. Tapaj will present its 3-step program for working with vulnerable youth at risk of, or experiencing, homelessness. Meanwhile Bereichsleiter will present its approach for social integration with the labour market.

- a. **Chair:** Jakub Wilczek, TPBA, Poland
- b. **Speaker 1:** Jean-Hugues Morales, TAPAJ, France
- c. **Speaker 2:** Markus Sinn, Bereichsleiter Arbeit und Integration, Germany

Workshop Stream II

1. **FEANTSA Ending Homelessness Awards – Prize Winners:**

In 2017, the European Social Fund (ESF) celebrated its 60th Anniversary. To commemorate this special anniversary, FEANTSA organized a special prize for ESF-funded projects which combat homelessness. This Workshop will provide an overview of the award-winning prizes. Brno will present its work modelling Housing First for families, the Helsinki youth department will present



its innovative housing solutions to combat youth homelessness and Glasgow Homeless Network will present its Housing First Transition Fund to promote investment in Housing First. This discussion will coincide with the launch of the Commission's proposals for the next Multi Annual Financial Framework. It will therefore be a great opportunity to debate lessons on homelessness for the post 2020 funding period.

- a. **Chair:** Nora Teller, Metropolitan Research Institute, Budapest, Hungary.
- b. **Speaker 1:** Stepan Ripka and Daniel Janacek, City of Brno, Czech Republic
- c. **Speaker 2:** Miki Mielonen, A Home That Fits, Helsinki, Finland
- d. **Speaker 3:** Claire Frew, Housing First Transition, UK

2. **Peer Supports – Delivering Better Health Outcomes: (Available in FR)**

Peer support programs for those experiencing homelessness are becoming increasingly popular. Peer supports have been used effectively in promoting a person's engagement with health services and treatments, delivering better health outcomes. This Workshop profiles some of the best practices used in France and the UK.

- a. **Chair:** Dalma Fabian, Policy Officer, FEANTSA
- b. **Speaker 1:** Stan Burrige, Pathway, UK
- c. **Speaker 2:** David Laumet, Relais Ozanam, France

3. **Homelessness: An old problem with new faces?**

Annual data collection by FEANTSA and the Fondation Abbé Pierre has seen a rise in homelessness in almost every EU country. But what has this data told us? What's the evidence about how effectively governments are addressing homelessness? This Workshop will dive into the data and statistics and show key messages and take-aways for service providers detailing how the causes of homelessness are changing, and if that necessitates a change in services.

- a. **Chair:** Sarah Coupechoux, Fondation Abbé Pierre, France
- b. **Speaker 1:** Matt Wilkins, National Audit Office, UK
- c. **Speaker 2:** Paul Neupert and Dr. Rolf Jordan, BAGW, Germany

4. **Impact of Irregular Migration on Homelessness Services**

Irregularly residing migrants comprise a significant proportion of homeless people in several European cities. This Workshop will look at the reasons behind the vulnerability to homelessness



for irregularly residing migrants and at the challenges faced by homelessness services and their role with regard to providing adequate support.

- a. **Speaker:** Mauro Striano, FEANTSA
- b. **Discussant:** Michele Levoy, PICUM, Europe.
- c. **Discussant:** Raquel Cortés Herrera, Deputy Head of Unit, Directorate-General Employment, Social Affairs and Inclusion, European Commission

5. **LGBTIQ Homelessness**

The LGBTIQ community is over represented in the homeless sector. Why are young LGBTIQ people at increased risk of homelessness? Do the needs of homeless LGBTIQ differ? Are we responding effectively to this growing part of the homeless population? This Workshop will look at the growing rates of LGBTIQ homelessness and promote best practices for successful interventions in combatting LGBTIQ homelessness.

- a. **Chair:** Roberto Bernad, RAIS, Spain
- b. **Speaker I:** Gregory Lewis & Jama Shelton, True Colors, United States
- c. **Speaker II:** Tim Sigsworth, Albert Kennedy Trust, UK

Workshop Stream III

1. **Access to Services for Homeless EU Mobile Citizens – Reality Check for EU & Human Rights**

Law!

EU law stipulates the social benefits and services that EU citizens are entitled to when resident in another EU member state. But do homeless mobile EU citizens face discrimination in how the law is applied? This Workshop presents a fitness check assessing how EU law is being applied to homeless EU mobile citizens in Germany and Belgium.

- a. **Chair:** Claude Cahn, Human Rights Officer, United Nations Human Rights Office (OHCHR)
- b. **Speaker 1:** Petra Schwaiger, Frostschutzengel, GEBEWO, Germany
- c. **Speaker 2:** Anna Nicolaou, European Citizens Action Service, EU.

2. **Are we all at risk of homelessness? Well – No!**

This Workshop provides an overview of a growing area of research which dives into the questions about risk of homelessness. While homelessness is a tragic experience, is it really the case that it



can affect anyone of us? What are the key risks for becoming homeless in Europe in 2018? What does this tell us about prevention strategies and where we should focus our energies for the future?

- a. **Chair:** Volker Busch-Geertsema, European Observatory on Homelessness, Germany
- b. **Speaker I:** Lars Benjaminsen, Danish Centre for Social Research, Denmark
- c. **Speaker II:** Glen Bramley, Heriot Watt University, UK

3. **Public Spaces & Criminalization (Available in FR)**

In many cities across Europe, people experiencing homelessness face an infringement of their basic human rights, through criminalization and city level policies that prohibit homeless people from occupying public space. This Workshop explores the role of NGOs and cities at the local level in pursuing human rights based approaches to combat homelessness.

- a. **Chair:** Maria Jose Aldanas, FEANTSA Policy Officer and Housing Rights Watch Coordinator.
- b. **Speaker I:** Giulia Gallizioli, Avvocato Di Strada Onlus, Italy
- c. **Speaker II:** Noria Derdek, Fondatione Abbé Pierre, France

4. **Housing First: New Horizons**

Housing First is moving from social innovation to mainstream policy in the fight to combat homelessness. This Workshop will examine the success in Housing First in addressing the needs of young people and women experiencing homelessness. How do the needs of young people and women differ, and what consequences does this have for how we design and implement housing first services?

- a. **Chair:** Samara Jones, Program Manager, Housing First Hub, Europe
- b. **Speaker I:** Alison Calder, Rock Trust, Scotland
- c. **Speaker II:** Deborah Quilgars, York University, UK

5. **Effective Interventions to Address Infectious Diseases Among Vulnerable Groups**

This workshop introduces harm reduction principles and strategies to improve support services for vulnerable groups, particularly for people who inject drugs and sex workers. Effective interventions and strategies will be shared on how to improve access to HIV/AIDS/Hepatitis/Tuberculosis prevention, testing, treatment and care for vulnerable groups.



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- a. **Chair:** Robert Aldridge, Homeless Action Scotland, UK
- b. **Speaker 1:** Katrin Prins-Schiffer, Rainbow Group, Netherlands
- c. **Speaker 2:** Luca Stevenson, International Committee on Rights of Sex workers in Europe